

BTC Fiber – TV Price Increase Letter

Dear Valued Customer,

BTC Fiber is committed to providing you with the very best customer service and the latest, greatest technology. We strive to keep up with industry advancements, so you always have access to the modern services you need.

However, to make good on our commitment to you, BTC Fiber must change the price of our TV subscription plans.

Effective May 1, 2026, the price of BTC Fiber TV packages will increase. Please note your TV package’s monthly increase amount below.

BTC Fiber TV Package	Monthly Price Increase (Effective 5/1/26)
Basic	+ \$5.00
Expanded Basic	+ \$10.00
Lifeline Digital	+ \$10.00

A personal message from our CEO:

“As BTC Fiber faces the reality of increased costs from our TV content providers, a price adjustment to our TV services is unfortunately necessary. We’re still doing our best to keep our TV packages affordable despite these rising operational expenses. With an increase to our TV package prices, we’ll be able to continue providing the high-quality service our customers know and love.”

- Charlie Boring, CEO of BTC Fiber

BTC Fiber is here to support you throughout this transition. If you have any questions about the changes to your BTC Fiber TV Package, please contact us. Our helpful team is always here to assist you.

BTC Fiber Customer Support

8:00am-4:30pm
Pikeville Office Dunlap Office Dayton Office
(423) 447-2121 (423) 949-2121 (888) 437-7340

Thank you for choosing our local service,

BTC Fiber